



# Owner's Operation and Installation Manual

FVF350 Series Models: FVFB350MVN, FVFB350MVP

Certified to: CSA/ANSI Z21.11.2:19

Gas-fired room heaters, volume II, unvented room heaters

## **⚠ -WARNING-**

**FIRE, EXPLOSION,  
AND ASPHYXIATION  
HAZARD**

Improper adjustment, alteration, service, maintenance, or installation of this heater or its controls can cause death or serious injury.

Read and follow instructions and precautions in User's Information Manual provided with this heater.

## **⚠ -WARNING-**

This appliance is equipped for (natural or propane) gas. Field conversion is not permitted.

## **⚠ -WARNING-**

The FVF350 is to be used only with certain vet-free gas log heaters (see table 1, Page 5). Do not burn wood or other materials in these fireboxes.

## **⚠ -WARNING-**

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

This is an unvented gas-fired heater. It uses air (oxygen) from the room in which installed. Provisions for adequate combustion and ventilation must be provided. See *Safety Information & Warnings* section.

This appliance must be installed by a licensed plumber or gas fitter in the Commonwealth of Massachusetts and meet the requirements of 527 CMR 30 and 248 CMR.

**INSTALLER:** Leave this manual with the appliance.  
**CONSUMER:** Retain this manual for future reference.

Kingsman Fireplaces maintains a program of continuous testing, refinement and improvements of all its products. Some aspect of units shown here may be changed at any time without notice or obligation.



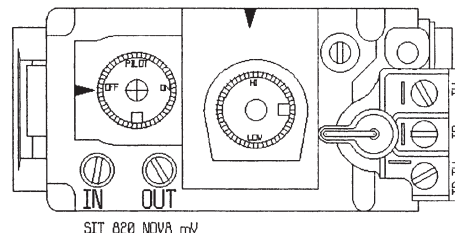
## WARNING:

PLEASE VERIFY THE FOLLOWING STEPS ARE TAKEN WHEN INSTALLING A VENT FREE BURNER SYSTEM.

**STEP 1:** WHEN INSTALLING BURNER SYSTEMS, VERIFY THAT THE SERIAL NUMBER PLATE AND YELLOW BURNER INSPECTION TAG (LOCATED NEAR VALVE) ARE THE SAME TYPE OF GAS. SHOULD THE GAS TYPE NOT BE SAME, RETURN THE BURNER SYSTEM TO WHOM YOU PURCHASED IT FROM, AND ASK FOR A REPLACEMENT.

**STEP 2:** VERIFY THE WATER COLUMN PRESSURE (IN/OUT). (IF YOU DON'T KNOW HOW TO CHECK WATER COLUMN PRESSURE YOU SHOULD NOT BE INSTALLING THIS PRODUCT, CONTACT A LICENSED GAS FITTER.) THE OUTLET PRESSURE IS REQUIRED NOT TO EXCEED THE FACTORY SETTINGS. ADJUST PROPANE AT THE REGULATOR IF PRESSURES EXCEED THOSE RECOMMENDED, IF THE NATURAL GAS PRESSURE IS ABOVE 3 1/2" CONTACT THE FACTORY OR SALES REPRESENTATIVE WITH YOUR READING BEFORE YOU USE THE BURNER SYSTEM.

<u>TYPE OF GAS</u>	<u>INLET</u>	<u>OUTLET</u>
PROPANE	11"	10"
NATURAL GAS	5 1/2 - 7"	3 1/2"



**STEP 3:** THE POSITIONING OF THE LOGS IS CRITICAL FOR SAFE AND CLEAN OPERATION OF THIS HEATER. SOOTING AND OTHER PROBLEMS CAN OCCUR IF THE LOGS ARE NOT PROPERLY AND FIRMLY POSITIONED AS INSTRUCTED IN MANUAL. DO NOT ATTEMPT TO INSTALL LOGS IF THEY ARE DAMAGED OR BROKEN.

**FAILURE TO FOLLOW AND COMPLY WITH THESE STEPS CAN CAUSE SOOTING AND KINGSMAN FIREPLACES WILL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES OR EXPENSES IN CONNECTION WITH ANY USE OR FAILURE OF THE VENT FREE BURNER SYSTEM.**

**READ OWNERS MANUAL CAREFULLY AND COMPLETELY BEFORE TRYING TO ASSEMBLE OPERATE, OR SERVICE THIS APPLIANCE.**

## Pre-installation Questions and Answers

### About curing of the paint

Your stove or fireplace has been painted with the highest quality silicone stove paint. This paint dries quickly in 15-20 minutes when first applied at the factory. However, due to the high temperature silicone components, the paint will cure when heat is applied to the appliance as it is first used. The following information applies to the curing process to get the paint fully hard and durable. **Note: Use of painter's tape is not recommended, as it may damage the paint.**

Fire the appliance four successive times for 10 minutes each firing and a 5-minute cool down between each.

- Babies, small children, pregnant women, and pets should leave the area during the cure phase.
- Ventilate well, open doors and windows.
- Do not touch during curing.

### Why does my fireplace or stove give off odor?

It is normal for your fireplace to give off some odor at first. This is due to the curing of the paint, adhesives, silicones, and any undetected oil from the manufacturing process as well as the finishing materials used with the installations (e.g. marble, tile and the adhesives used to adhere this product to the walls can react with heat and cause odors).

It is recommended that you burn your gas fireplace or stove for a minimum of four hours at a time with the fan off (if a fan is present) after the curing of the paint has been completed. These odors can last upward to 40 hours of burn time; keep burning at a minimum of four hours per use until odors dissipate.

### Noise coming from the fireplace?

Noise is caused by the expansion and contraction of metal as the appliance heats up and cools down. This is normal and is similar to the sounds produced by a furnace or heating duct. This noise does not affect the operation or longevity of your fireplace.

- Different types and thicknesses of steel will expand and contract at different rates resulting in "cracking" and "ticking" sounds throughout the heating and cooling periods.
- You should also be aware that as temperatures change within the unit these sounds will likely reoccur. Again this is normal for steel fireboxes, and is not a defect.

### Note to the Installer:

Be sure appliance is working properly and its operation (including remote control operation, if included) is fully explained to and understood by the customer.

## Operating Instructions

1. Be sure to read and understand all the instructions in this manual before operation of appliance.
2. Ensure all wiring is correct and properly enclosed to prevent possible shock.
3. Check for gas leaks.
4. If brick or porcelain liners are used, ensure they are installed.
5. Verify that the pilot can be seen when lighting the appliance. If not, the log or rock placement is incorrect.
6. If the unit is turned off, you must wait a minimum of 60 seconds before re-lighting it.

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## Burner System Options

The appropriate burner system must be ordered for each firebox, see chart below for required burner system and logset.

This appliance is equipped for (Natural or Propane) Gas.  
Field conversion is not permitted.

**TABLE 1**

### FVF350 Vent Free Firebox

**Required Burner system: (Select from below to complete the stove)**

*Burner Systems – Controls are hidden and accessed through bottom access door*

Burner Model	Valve Type	Fuel Type	BTU Input	Min./Max. Inlet	Manifold Pressure	Orifice Size	Primary Air
FVFB350MVN	Millivolt	Natural Gas	25,000-40,000	5/10" W.C.	1.6-3.5" W.C.	#31	0.25"
FVFB350MVP	Millivolt	Liquid Propane	27,000-37,000	10/13" W.C.	6.3-10" W.C.	#49	Full Open

### Fiber Log Set - required for all the burners above.

LOGF35 Log Set – Fiber Split Oak

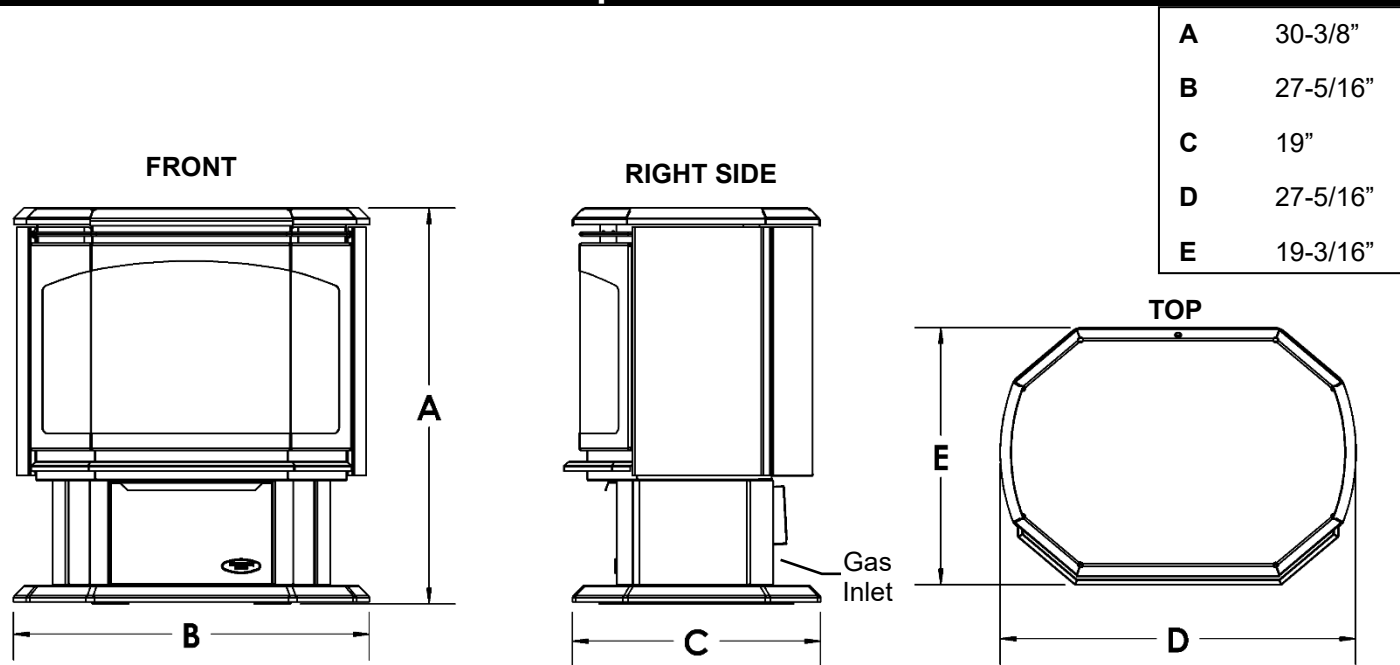
### Door Frame (required for each FVF350 Stove)

FVF350DB Door Frame Black and Fixed Mesh Screen

### Optional Accessories:

F35FK	Fan Kit w/ Variable Speed control (Temperature Sensing)
F35RL	Refractory Liner
Z2MT	Thermostat Digital - Vertical Wall Mount - MV/PF1
Z80PT	Thermostat Programmable Digital - Wall Mount - MV/PF1
GFRC	Remote Control Millivolt/IPI - On/Off
GTRC	Remote Control Millivolt - Thermostat 368
GTMRCN	Remote Control Millivolt - Thermostat/Modulating - NG
GTMRCP	Remote Control Millivolt - Thermostat/Modulating - LP
GTFRCN	Remote Control Millivolt - Thermostat/Modulating/Fan - NG
GTFRCP	Remote Control Millivolt - Thermostat/Modulating/Fan - LP

## Specifications



# SAFETY INFORMATION

# WARNINGS

**Important:** Read this owner's manual carefully and completely before trying to assemble, operate, or service this logset. Improper use of this logset can cause serious injury or death from burns, fire, explosion, electrical shock, and carbon monoxide poisoning.

Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, and / or nausea. If you have these signs, the heater may not be working properly.

Get fresh air at once! Turn off gas appliance. Have appliance serviced. Some people (such as pregnant women, persons with heart or lung disease, persons with anemia and those at high altitudes) are more affected by carbon monoxide than others. Make certain you read and understand all warnings.

1. Do not use this appliance for burning trash or cooking. Never place matches, paper, garbage, or any other material on top of logs or logs into flame.
2. The appliance and its appliance main gas valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psi (3.5 kPa). The appliance must be isolated from the gas piping system by closing its equipment shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).
3. Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.
4. Children and adults should be alerted to the hazards of the high surface temperature and should stay away to avoid burns or clothing ignition.
5. Young children should be carefully supervised when they are in the same room with the appliance.
6. Do not place clothing or other flammable material on or near the appliance.
7. Any safety screen or guard removed for servicing an appliance must be replaced prior to operating the heater.
8. Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the appliance be kept clean.

9. **WARNING:** Any change to this heater or its controls can be dangerous."
10. This appliance is intended for supplemental heating only.
11. Toddlers, young children, and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
12. Under no circumstances should any solid fuels (wood, paper) be used in this appliance.
13. Under no circumstances should this appliance be modified. Any parts that have to be removed for servicing should be replaced prior to operating this appliance.
14. If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.
15. Make sure that the gas valve and pilot light are turned off before you attempt to clean this unit.
16. Clothing or other flammable material should not be placed on or near the appliance. This appliance should not be used as a drying rack for clothing nor should Christmas stockings or decorations be hung from it.
17. Do not use this heater if any part has been under water. Immediately call a qualified service technician to inspect the heater and to replace any part of the control system and any gas control which has been under water.
18. Do not operate appliance unless completely installed as per installation instructions.
19. Failure to position the parts in accordance with these diagrams or failure to use only parts specifically approved with this appliance may result in property damage or personal injury.
20. The appliance area must be kept clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
21. The front of the fireplace gives off high temperatures that could ignite combustible material which is kept close to the front of the unit.
22. Ensure that power to the Fireplace is turned off before servicing.
23. Improper installation, adjustment, alteration, service, or maintenance can cause injury or property damage. Refer to the owner's information

manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency, or the gas supplier.

24. This heater shall not be installed in a room or space unless the required volume of indoor combustion air is provided by the method described in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, the International Fuel Gas Code, or applicable local codes.
25. Never install the appliance in a bedroom, bathroom, mobile home, or recreational vehicle.
26. When the appliance is installed directly on carpeting, tile, or other combustible material, other than wood flooring, the appliance shall be installed on a metal or wood panel extending the full width and depth of the appliance.

27. **WARNING:** Do not allow fans to blow directly into the fireplace. Avoid any drafts that alter burner flame patterns.


28. **WARNING:** Do not use a blower insert, heat exchanger insert, or other accessory not approved for use with this heater.

29. The supplied fireplace screen must be in place when the appliance is operating.

30. State or local codes may only allow operation of this appliance in a vented configuration. Check your state or local codes.

31. Do not run appliance where flammable liquids or vapors are used or stored or under dusty conditions.

32. This appliance shall not be field converted.

 **WARNING:** Do not attempt to access or change the setting of the fuel selection means.

Access to and adjustment of the fuel selection means must only be performed by a qualified service person when connecting this appliance to a specified fuel supply at the time of installation.

Change of the selector setting to other than the fuel type specified at the time of installation could damage this appliance and render it inoperable.

The installer shall replace the access cover before completing the installation and operating this appliance.

**WARNING:**

This appliance is equipped for (natural or propane) gas. Field conversion is not permitted.

# AIR FOR COMBUSTION AND VENTILATION

Today's homes are built more energy efficient than ever. New materials, increased insulation, and new construction methods help reduce heat loss in homes. Home owners weather strip and caulk around windows and doors to keep the cold air out and the warm air in. During heating months, home owners want their homes as airtight as possible.

## WARNING

This firebox shall not be installed in a confined space unless provisions are provided for adequate combustion and ventilation air. Read the following instructions to insure proper fresh air for this and other fuel-burning appliances in your home.

While it is good to make your home energy efficient, your home needs to breathe. Fresh air must enter your home. All fuel-burning appliances need fresh air for proper combustion and ventilation.

Exhaust fans, fireboxes, clothes dryers, and fuel burning appliances draw air from the house to operate. You must provide adequate fresh air for these appliances. This will insure proper venting of vented fuel-burning appliances.

## PROVIDING ADEQUATE VENTILATION

The following are excerpts from *National Fuel Gas Code, NFPA 54/ANSI Z223.1, Section 5.3, Air for Combustion and Ventilation*:

All spaces in homes fall into one of the three following ventilation classifications:

1. Unusually Tight Construction
2. Unconfined Space
3. Confined Space.

The information on pages 9 through 11 will help you classify your space and provide adequate ventilation.

### Unusually Tight Construction

The air that leaks around doors and windows may provide enough fresh air for combustion and ventilation. However, in building of usually tight construction, you must provide additional fresh air.

**Unusually tight construction is defined as construction where:**

- a. walls and ceilings exposed to the outside atmosphere have a continuous water vapor retarder with a rating of one perm (6 x 10<sup>-11</sup> per pasc-second) or less with openings gasketed or sealed and
- b. weather stripping has been added on openable windows and doors and
- c. caulking or sealants are applied to areas such as joints around window and door frames, between sole plates and floors, between wall-ceiling joints, between wall panels, at penetrations for plumbing, electrical, and gas lines, and at other openings.

**If your home meets all of the three criteria above, you must provide additional fresh air.**

**See *Ventilation Air From Outdoors*, page 11.**

### Confined and Unconfined Space

The National Fuel Gas Code (*ANSI Z223.1, 1992 Section 5.3*) defines a confined space as a space whose volume is less than 50 cubic feet per 1,000 btu per hour (4.8 m<sup>3</sup> per kw) of the aggregate input rating of all appliances installed in that space. Rooms communicating directly with the space in which the appliances are installed\*, through openings not furnished with doors, are considered a part of the unconfined space.

\*Adjoining rooms are communicating only if there are doorless passageways or ventilation grills between them.

## DETERMINING AIR FLOW FOR FIREBOX LOCATION

### Determining if You Have a Confined or Unconfined Space

Use the work sheet on the next page to determine if you have a confined or unconfined space.

**Space:** Includes the room in which you will install firebox plus any adjoining rooms with doorless passageways or ventilation grills between the rooms.



# AIR FOR COMBUSTION AND VENTILATION Cont.

1. Determine the volume of the space (length x width x height).

Length x Width x Height = \_\_\_\_\_ cu. ft. (volume of space)

*Example:* Space size 22ft. (length) x 18 ft. (width) x 8 ft. (ceiling height) = 3168 cu. ft. (volume of space)

If additional ventilation to adjoining room is supplied with grills or openings, add the volume of these rooms to the total volume of the space.

2. Divide the space volume by 50 cubic feet to determine the maximum Btu/Hr the space can support.  
 \_\_\_\_\_ (volume of space) ÷ 50 cu. ft. = 63.3 or 63,300 (maximum Btu/Hr the space can support)

3. Add the Btu/Hr of all fuel burning appliances in the space.

Vent-free firebox	_____ Btu/Hr
Gas water heater*	_____ Btu/Hr
Gas furnace	_____ Btu/Hr
Vented gas heater	_____ Btu/Hr
Gas firebox logs	_____ Btu/Hr
Other gas appliances*	+ _____ Btu/Hr
Total	= _____ Btu/Hr

Example:	Gas water heater	40,000 Btu/Hr
	Vent-free firebox with log heater	+ 39,000 Btu/Hr
	Total	= 79,000Btu/Hr

\* Do not include direct-vent gas appliances. Direct-vent draws combustion air from the outdoors and vents to the outdoors.

4. Compare the maximum Btu/Hr the space can support with the actual amount of Btu/Hr used.

\_\_\_\_\_ Btu/Hr (maximum the space can support)

\_\_\_\_\_ Btu/Hr (actual amount of Btu/Hr used)

*Example:* 63,300 Btu/Hr (maximum the space can support)  
 79,000 Btu/Hr (actual amount of Btu/Hr used)

The space in the above example is a confined space because the actual Btu/Hr used is more than the maximum Btu/Hr the space can support. You must provide additional fresh air. Your options are a follows:

- A. Rework work sheet, adding the space of an adjoining room. If the extra space provides an unconfined space, remove door to adjoining room or add ventilation grills between rooms, See *Ventilation Air from Inside Building*, page 10.
- B. Vent room directly to the outdoors. See *ventilation Air from Outdoors*, page 11.
- C. Install a lower Btu/Hr firebox, if lower Btu/Hr size makes room unconfined.

If the actual Btu/Hr used is less than the maximum Btu/Hr the space can support, the space is an unconfined space. You will need no additional fresh air ventilation.

## WARNING

If the area in which the firebox and gas log heater may be operated is smaller than that defined as an unconfined space, provide adequate combustion and ventilation air by one of the methods described in the National Fuel Gas Code, ANSI Z223.1, 1992, Section 5.3.

# AIR FOR COMBUSTION AND VENTILATION Cont.

## VENTILATION AIR FROM INSIDE BUILDING

This fresh air would come from an adjoining unconfined space. When ventilating to an adjoining unconfined space, you must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor on the wall connecting the two spaces. You can also remove door into adjoining room. Follow the *National Fuel Gas Code NFPA 54/ANSI Z223.1, Section 5.3, Air for Combustion and Ventilation* for required size of ventilation for required size of ventilation grills or ducts.

### **WARNING**

Rework worksheet, adding the space of the adjoining unconfined space. The combined spaces must have enough fresh air to supply all appliances in both spaces.

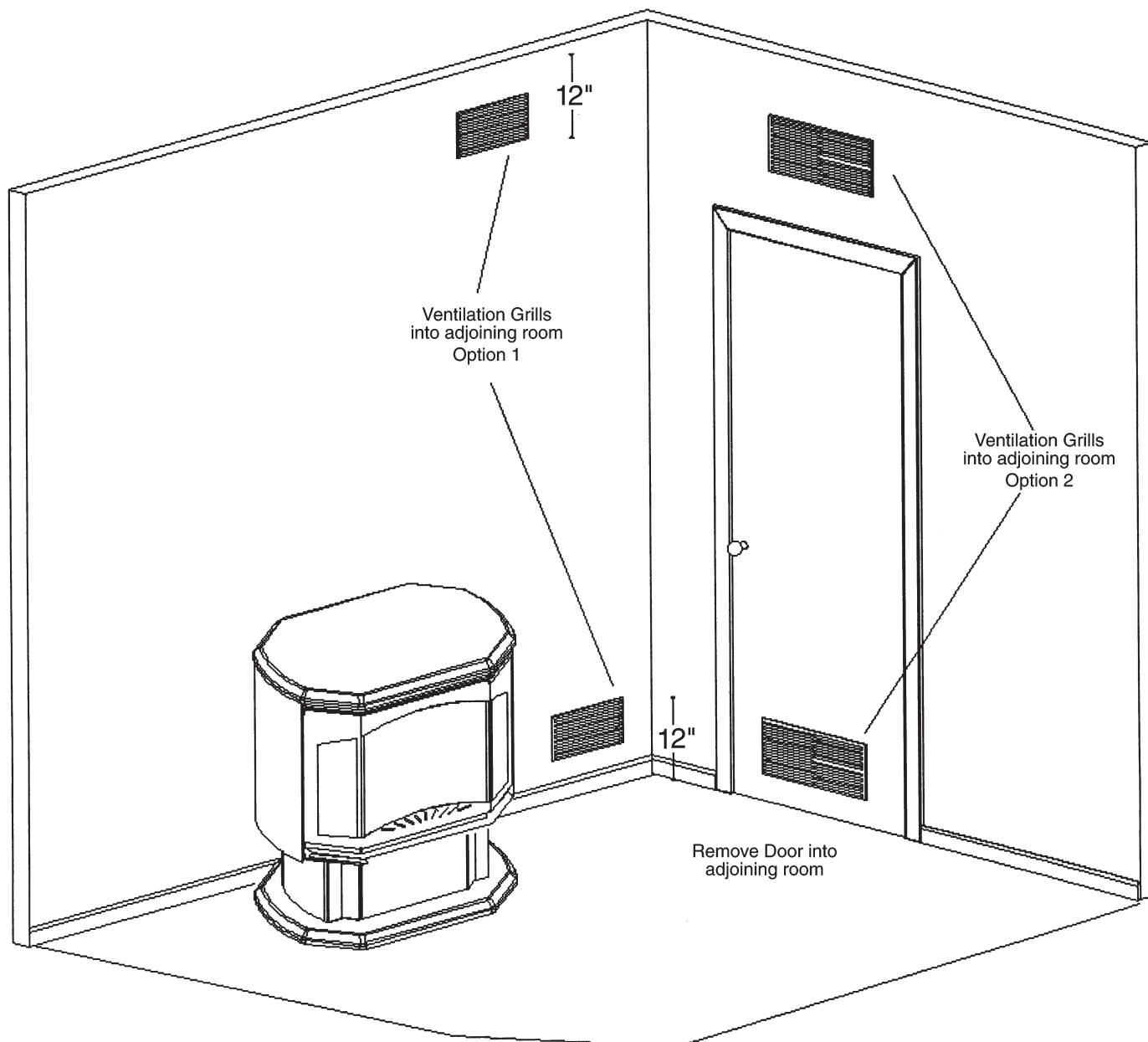


FIGURE 5 - Ventilation Air from Inside Building

# AIR FOR COMBUSTION AND VENTILATION Cont.

## Ventilation Air From Outdoors

Provide extra fresh air by using ventilation grills or ducts. You must provide two permanent openings: one within 12" of the ceiling and one within 12" of the floor. Connect these items directly to the outdoors or spaces open to the outdoors. These spaces include attics and crawl spaces.

**IMPORTANT:** Do not provide openings for inlet or outlet air into attic if attic has a thermostat-controlled power vent. Heated air entering the attic will activate the power vent.

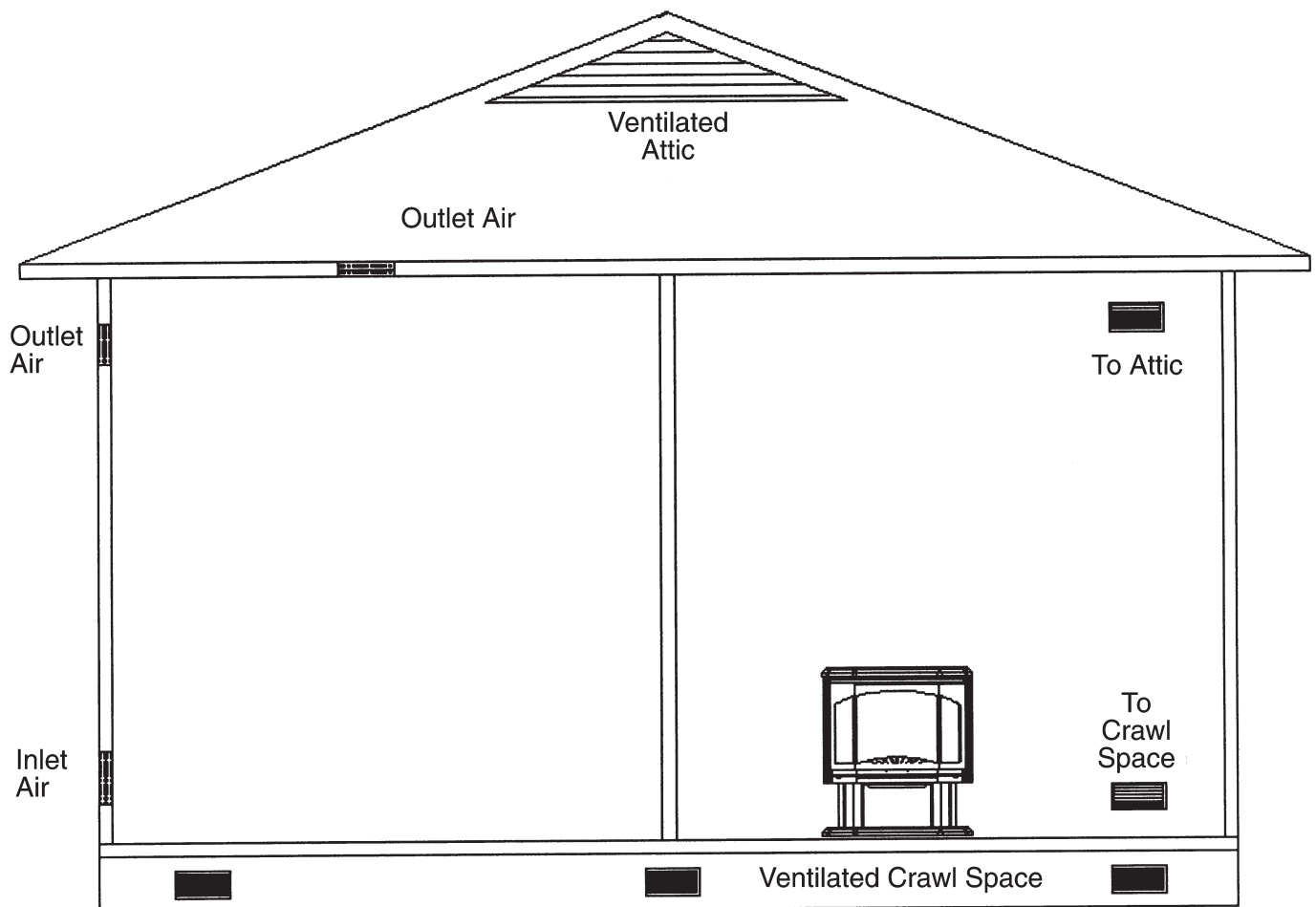


FIGURE 6 - Ventilation Air from Outdoors

**NOTICE**

A qualified service person must install firebox. Follow all local codes.

**! WARNING**

Never install the firebox

- in a bedroom or bathroom
- in a recreational vehicle
- where curtains, furniture, clothing, or other flammable objects are less than 36 inches from the front, top, or sides of the firebox
- in high traffic areas
- in windy or drafty areas

**IMPORTANT:** Vent-free gas log heaters add moisture to the air. Although this is beneficial, installing firebox in rooms without enough ventilation air may cause mildew to form from too much moisture. See *Air for Combustion and Ventilation*, pages 8 through 11.

**IMPORTANT:** Make sure the firebox is level. If firebox is not level, log set will not work properly.

**Installation Clearances**

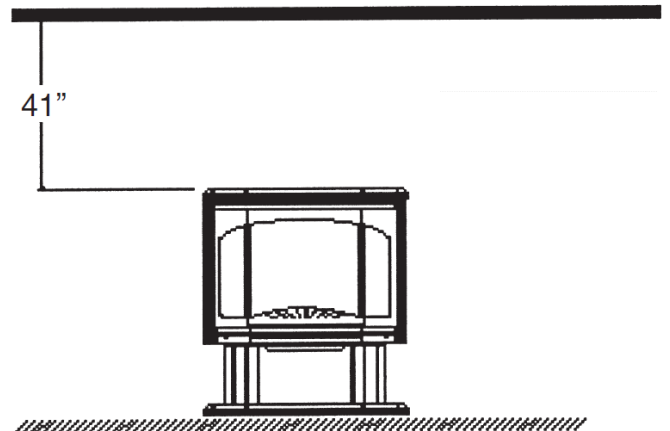
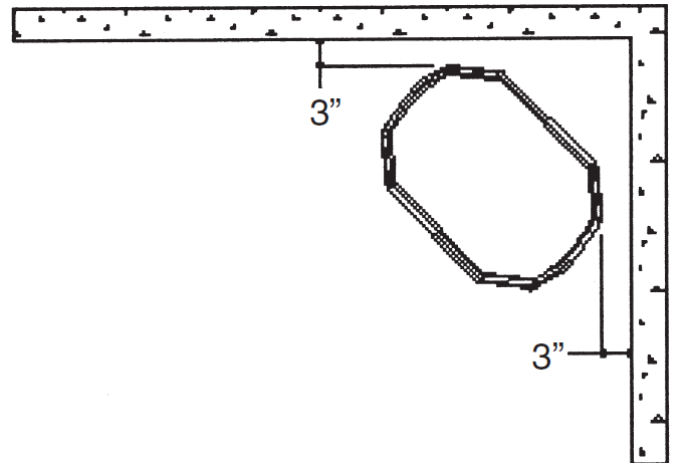
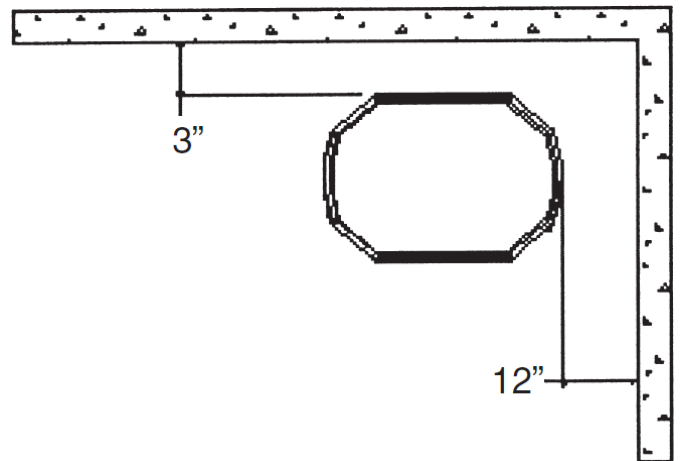
Carefully follow the instructions below. This will ensure safe installation.

**Minimum Wall and Ceiling Clearances**

- Clearances from the firebox to adjacent wall should not be less than 12 inches.
- Clearance from the back of the stove to the rear wall should not be less than 3 inches.
- Clearance from the side of unit in corner (45 degree installation) is 3" inches.
- Clearance from top of stove is 41 inches.
- Clearance from the bottom of firebox to the floor is 0 inches.

**! WARNING**

Ensure the minimum clearances shown in Figure 7 are maintained. Left and right clearances are determined when facing the front of the heater.

**! WARNING**

Maintain the minimum clearances. If you can, provide greater clearances from floor, ceiling, and adjoining wall.

# INSTALLING



## CAUTION

Log heaters installed in this firebox create warm air currents. These currents move heat to wall surfaces next to firebox. Installing firebox next to vinyl or cloth wall coverings or operating firebox where impurities in the air (such as tobacco smoke) exist, may discolor walls.



## WARNING

Never modify or cover the louvered slots on the front of the firebox.



## CAUTION

Use new black pipe only. Internally tinned copper tubing can be used in some areas when permitted by local codes. Only use pipe of 1/2" or greater diameter to allow full gas volume to heater. Excessive pressure loss will occur if the pipe is too small.

A manual shutoff valve, union and plugged 1/8" NPT pressure tap pointer must be installed upstream of the heater.

A sediment trap must be installed upstream of the heater to prevent moisture and contaminants from passing through the pipe to the heater controls and burners. Failure to do so could prevent the heater from operating reliably.

## NOTICE

A qualified service person must install firebox. Follow all local codes.



## WARNING

Any changes to this heater or its controls can be dangerous.

## NOTICE

Installation and repair should be done by a qualified service person well trained in the installation of such appliances. You will also need a building permit from your local Building Commissioner before installing this appliance, otherwise your insurance company may not cover this appliance.



## DANGER

**CARBON MONOXIDE POISONING  
MAY LEAD TO DEATH!**

# INSTALLING – Gas Line

## INSTALLING GAS LINE

Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, and / or nausea. If you have these signs, the heater may not be working properly. **Get fresh air at once!** Turn off gas appliance. Have appliance serviced. Some people (such as pregnant women, persons with heart or lung disease, persons with anemia and those at high altitudes) are more affected by carbon monoxide than others. Make certain you read and understand all warnings. Place Burner Base or Grate Assembly in center of firebox and connect flexible gas line to incoming black iron pipe gas line.

**Do not connect appliance before pressure testing gas piping.** Damage to gas valve may result and an unsafe condition may be caused.

Prepare incoming black iron gas line with **Teflon tape** or **pipe joint compound** (check with local codes about the use of Teflon tape). Compounds used on threaded joints of gas piping shall be resistant to the action of Liquefied Petroleum (LP or Propane) and should be applied lightly to ensure excess sealant does not enter the gas line.

Complete your gas installation by connecting incoming gas line to regulator. Secure all joints tightly with wrench but **do not over-tighten**. If a flexible gas line is used, take care not to kink connector. The burner pressure is controlled by the regulator. Check pressure at the pressure test point, which is located on the side of the gas control near the pilot outlet. Make sure that the pressure tap is completely closed after checking gas pressure. The pressure should be checked with the appliance burning and the control set on high.

**IMPORTANT:** Loosen the pipe adapter on the flex tube before installing to the system piping.

**CHECK GAS TYPE:** The gas supply must be the same as stated on the heater's rating plate. If the gas supply is different, Do Not Install the heater. Contact your dealer for the correct model.

For the state of Massachusetts a **T-handle gas shut-off valve** must be used on a gas appliance. This T-handle gas shut-off valve must be listed and approved by the state of Massachusetts. This is in reference to the state of Massachusetts state code CMR238.

## CAUTION

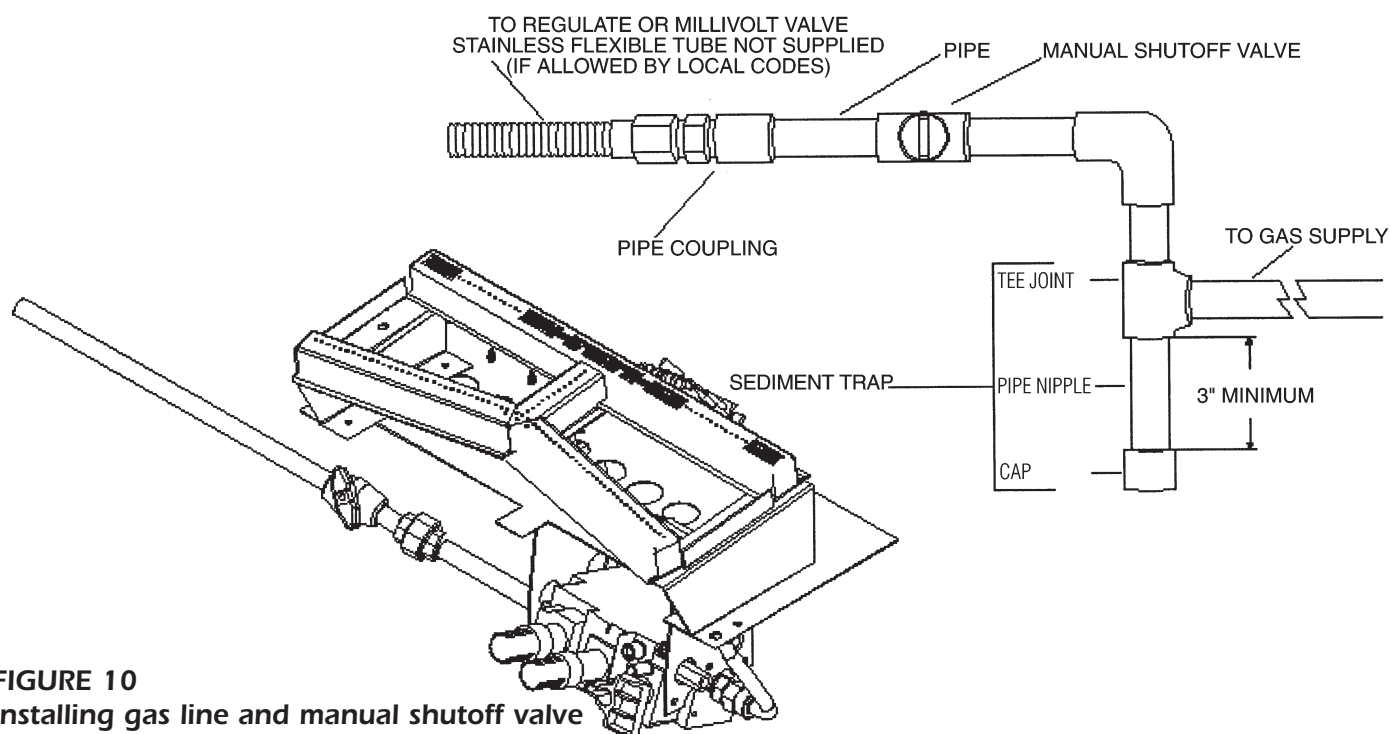
All gas piping and connections must be tested for leaks after installation is completed. To test, turn gas valve on, then apply a soap and water solution to all connections and joints. If bubbles appear, leak can be detected and corrected. **Never use an open flame for leak testing.** **Never operate any appliance if a leak is detected!**

## CAUTION

Any safety screen or guard removed for servicing an appliance must be replaced prior to operating the heater.

## NOTICE

A qualified gas appliance installer must connect the fireplace to the gas supply. Consult all local codes.



**FIGURE 10**  
Installing gas line and manual shutoff valve

## FVF350 – Cleaning and Servicing of Burner / ODS Pilot

**Warning:** Failure to position parts in accordance with these diagrams or failure to use only part specifically approved with this heater may result in property damages or personal injury.

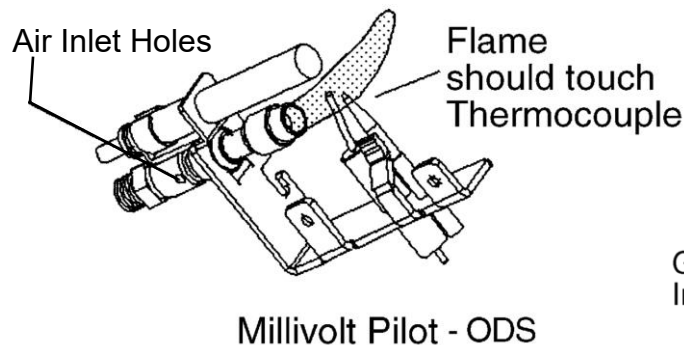
It is recommended to annually inspect and clean the unit to prevent malfunction and / or sooting. This operation should be performed by your dealer or a qualified technician.

1. Remove Door (refer to **Installation of Door** section of this manual).
2. Remove log set, handling carefully by holding logs gently at each end. (Refer to **Log Placement** section of this manual.) Gloves are recommended to prevent skin irritation from ceramic material.

### Annual Cleaning / Inspection

- Do not use cleaning fluids to clean logs or any part of the heater.
- Use a soft bristle brush or a vacuum with brush attachment.
- Vacuum loose particles and dust from burner ports, valve, and blower compartments.
- Vacuum any accumulation of lint from primary mixing tube.
- Inspect ODS pilot for operation, and any accumulation of lint at the air inlet holes.
- Verify flame pattern and log placement for proper operation.
- Verify that all ports ignite and cross over smoothly from rear to front burner.

### Pilot Flame



### ! WARNING

Failure to keep primary air openings clear, may result in sooting and property damage.

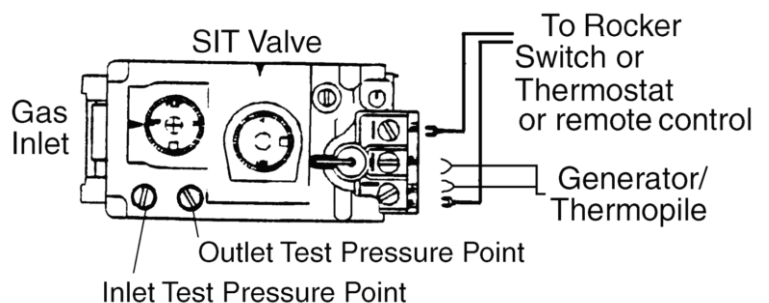
### ! WARNING

Turn off heater and allow to cool before cleaning. Only a qualified service technician should service and repair appliance.

### ! WARNING

Never use a wire, needle, or similar object to clean ODS / Pilot. This can damage ODS / Pilot.

### Millivolt Valve





## 350FVF – Installation of Burner System

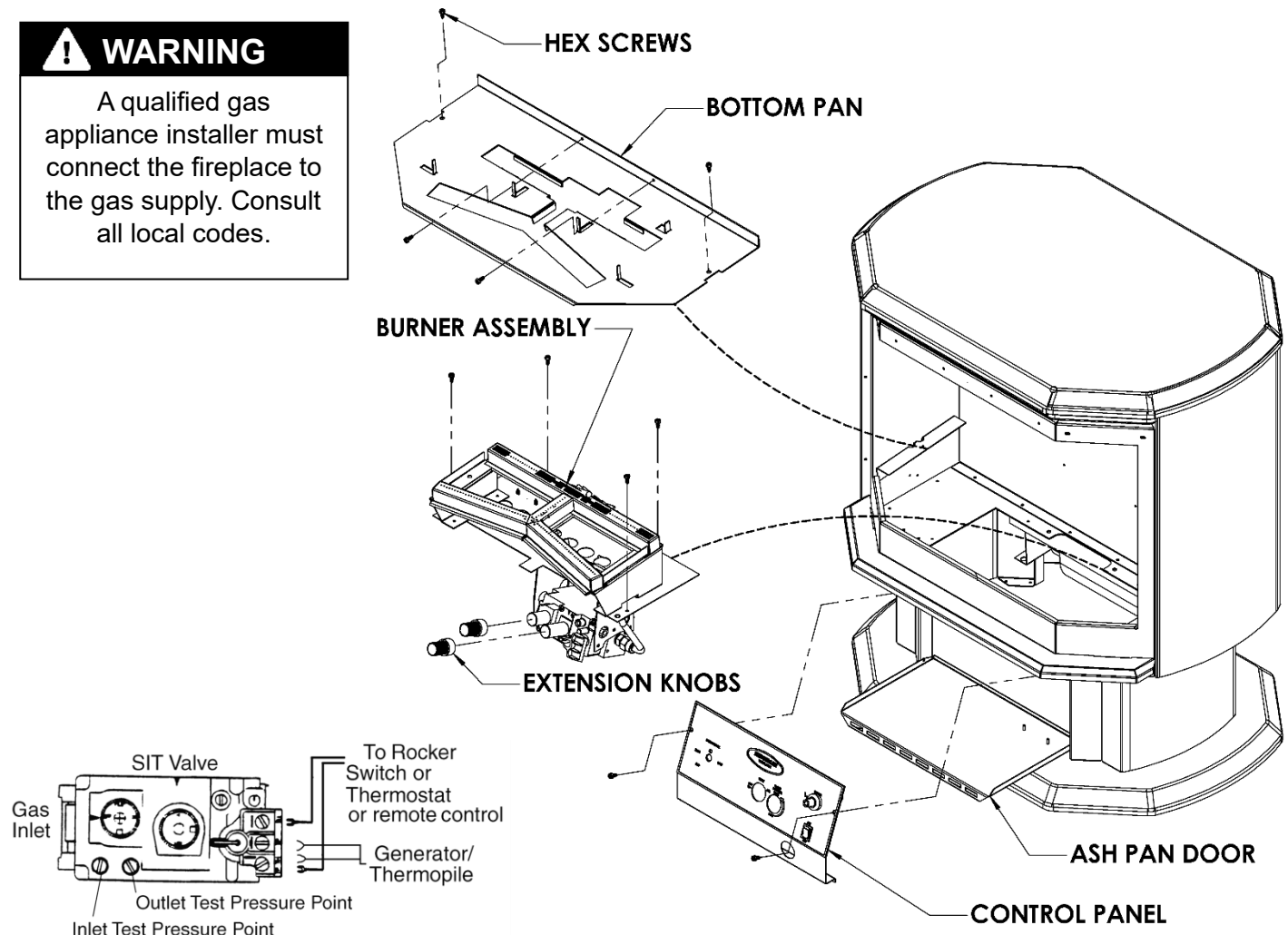
**WARNING:** Failure to position parts in accordance with these diagrams or failure to use only part specifically approved with this heater may result in property damages or personal injury.

**NOTICE:** This appliance is equipped for (Natural or Propane) Gas. Field conversion is not permitted.

1. The Control Panel is located behind the Ashpan Door, and secured in place with [2] screws. Remove the Control Panel.
2. Remove the Bottom Pan by removing the [4] hex screws that hold the Bottom Pan in place. There are [2] hex screws along the back and [1] hex screw on each side.
3. Place the Burner assembly into the appliance by slightly rotating the top of the assembly towards yourself. Take care not to disturb any of the pilot and valve tubing. Align the holes and secure the Burner assembly in place with [4] supplied hex screws. There is [1] hole on each side and [2] along the back.
4. Once the Burner assembly is secure, reinstall the Bottom Pan.
5. After the Burner assembly and Bottom Pan are secured, it is recommended to install the gas line (see **Gas Line Installation** section.) **NOTE:** For ease of installation, the fan kit option, if purchased, should also be installed at this time. Refer to **Fan Kit Installation Instructions**.
6. Find the grey wire leading off the pilot system and connect it to the piezo igniter. Connect the ON/OFF rocker switch on the Control Panel to the valve terminals marked TH and TPTH.
7. Replace the Control Panel. **NOTE:** If you have a variable speed control switch for a fan, refer to the **Fan Kit Installation Instructions** before securing Control panel.
8. Press the [2] extension knobs onto the ON/OFF and HI/LO knobs accordingly. **NOTE:** These should be put on after the burner assembly is installed.

### WARNING

A qualified gas appliance installer must connect the fireplace to the gas supply. Consult all local codes.

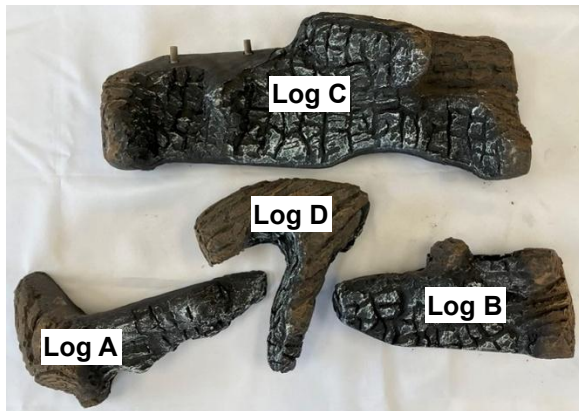




## FVF350 – LOGF35 Split Oak Installation Instructions

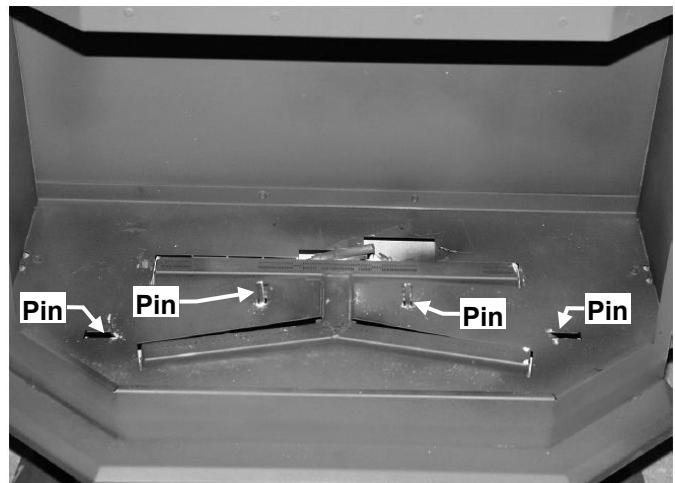
**Warning:** Failure to position parts in accordance with these diagrams or failure to use only part specifically approved with this heater may result in property damages or personal injury.

**Note:** If installing optional brick liner, refer to **F35RL Liner Installation** instructions first.



**Note:** LOG E is shipped with the stove.

Log E



Refer to door removal instructions and remove door.



**LOG A** has [2] locating holes. Position the [2] holes over the [2] pins on the left side of the mounting pan.

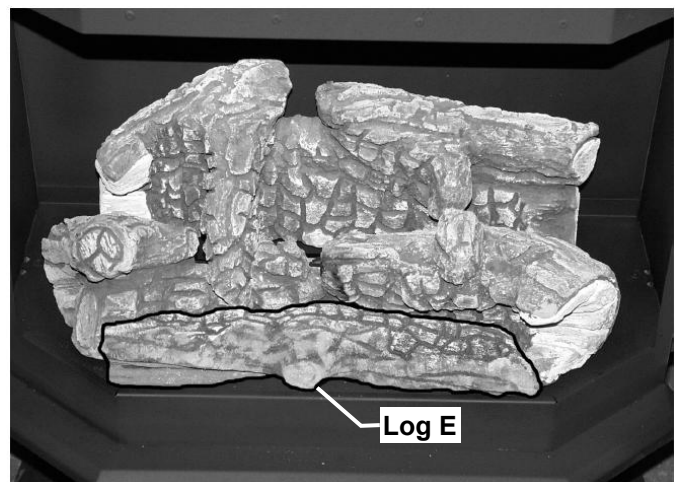


**LOG B** has [2] locating holes. Position the [2] holes over the [2] pins on the right side of the mounting pan.



**LOG C** is placed just behind LOG A and LOG B. Center with rear burner tube.

**LOG D** has 2 locating holes. Position those 2 holes over the 2 pins on the left side of Log C.



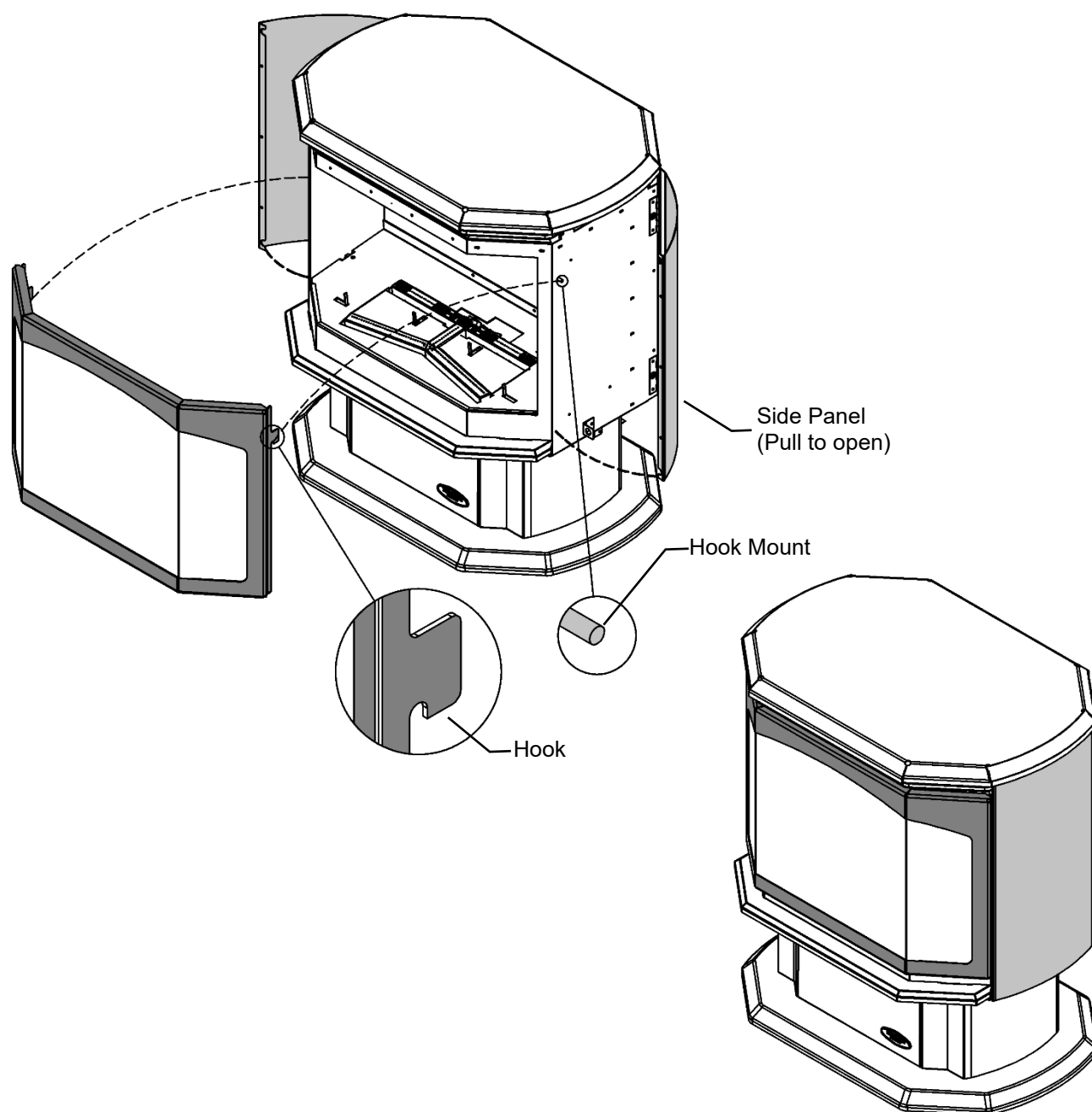
**LOG E** is placed up against LOG A and LOG B as shown.

## FVF350 – Door Removal and Installation

### **WARNING**

Allow fireplace to cool completely before attempting to remove door.

1. Open both left and right side panels by pulling outwards from the side of the unit.
2. Slightly lift and pull door from the Hook Mounts as shown in diagram.
3. Once hooks are disengaged, the door can be removed from the stove.
4. Installation is the reverse of the above steps.



# Millivolt System, Lighting, and Burner Control

## FOR YOUR SAFETY READ BEFORE LIGHTING



**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

### BEFORE LIGHTING

- |  |  |
|--|--|
| <p>A This appliance has a pilot which must be lighted by hand. When lighting the pilot, follow these instructions exactly.</p> <p>B Smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.</p> | <ul style="list-style-type: none"> <li>Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.</li> <li>If you cannot reach your gas supplier, call the fire department.</li> </ul> <p>C Use only your hand to push or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it. Call a qualified technician. Force or attempted repair may result in a fire or explosion.</p> <p>D Do not use the appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system which has been under water.</p> |
|--|--|

### WHAT TO DO IF YOU SMELL GAS

- Do not try to light an appliance.
- Do not touch any electrical switch; do not use any phone in your building.

## LIGHTING INSTRUCTIONS

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>Stop! Read the safety information above this label.</li> <li>Set the thermostat to lowest setting.</li> <li>Turn off all electrical power to the appliance.</li> <li>Locate valve under the burner assembly.</li> <li>If the control knob is not already in the off position, i.e. the word "OFF" in the 9 o'clock position, then push in the gas control knob slightly and turn ⤵ clockwise to "OFF". NOTE: Knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not use force.</li> <li>Wait five [5] minutes to clear out any gas. If you then smell gas. STOP! Follow "B" in the safety information above on this label. If you don't smell gas then go to the next step.</li> <li>Now push in the control knob slightly and turn ⤵ counter-clockwise to the "PILOT" position.</li> <li>Push in the control knob all the way and hold it. With the other hand push in the red igniter button until you hear a click. Now observe closely the pilot burner located on the rear center-left hand side of the main burner.</li> </ol> | <p>If a flame has appeared then continue to depress the control knob for 20 seconds. If the flame did not appear then continue to depress the red igniter button every 5 seconds until a flame is established. NOTE: If after 30 seconds a flame has not yet been established then turn the control knob back to the off position and repeat steps 5, 6 &amp; 7.</p> <ol style="list-style-type: none"> <li>Once the pilot has been established hold the control knob in the depressed position for approximately 25 seconds before releasing. If the flame goes out then repeat steps 7 and 8. <ul style="list-style-type: none"> <li>If the knob does not pop up when released, stop and immediately call your service technician or gas supplier.</li> <li>If the pilot will not stay lit after several tries, turn the gas control to "OFF" and call your service technician.</li> </ul> </li> <li>Now turn the control knob to the "ON" position. The burner will not light unless the wall switch thermostat or remote control is turned "ON" or in the case of the thermostat there is a call for heat.</li> <li>Close the access door and turn all electrical power back to the appliance.</li> </ol> |
|--|---|

## TO TURN OFF THE APPLIANCE

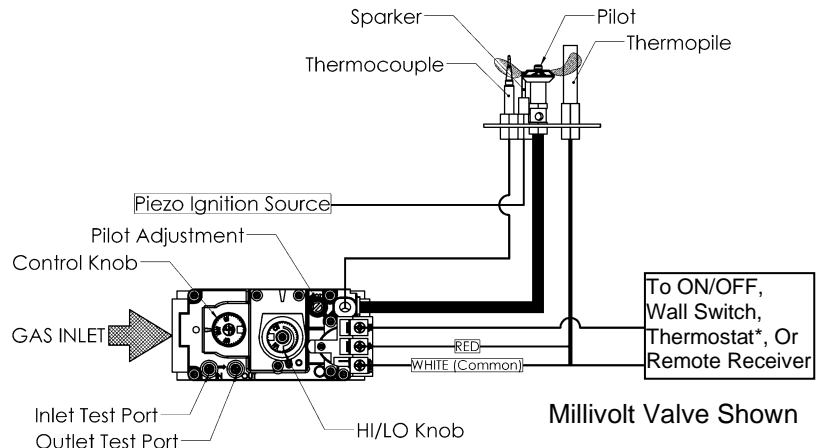
- |   |  |
|---|--|
| <ol style="list-style-type: none"> <li>Set the thermostat to lowest setting.</li> <li>Turn off all electric power to the appliance if service is to be performed.</li> <li>Open the control access door.</li> </ol> | <ol style="list-style-type: none"> <li>Push in the gas control knob slightly and turn ⤵ clockwise to the "OFF" position. Do not force.</li> <li>Replace control access panel.</li> </ol> |
|---|--|

**NOTE:** Only one on/off device (manual on/off, remote control, or hard wired thermostat) should be connected to the appliance at any one time, this is most important when installing an insert or stove as the on/off rocker switch is installed at the factory.

Recommended Maximum Lead Length (Double Wire)  
When Using Wall Switch or Thermostat

Wire Size	Max. Length
14ga	100ft [30.4m]
16ga	64ft [19.5m]
18ga	40ft [12.1m]
20ga	25ft [7.6m]
22ga	15ft [4.5m]

**CAUTION: DO NOT WIRE 120V POWER TO MILLIVOLT SWITCHES OR THERMOSTAT.**



## FVF350 – F35RL Brick Liner Installation

**WARNING:** Failure to position parts in accordance with these diagrams or failure to use only part specifically approved with this heater may result in property damages or personal injury.

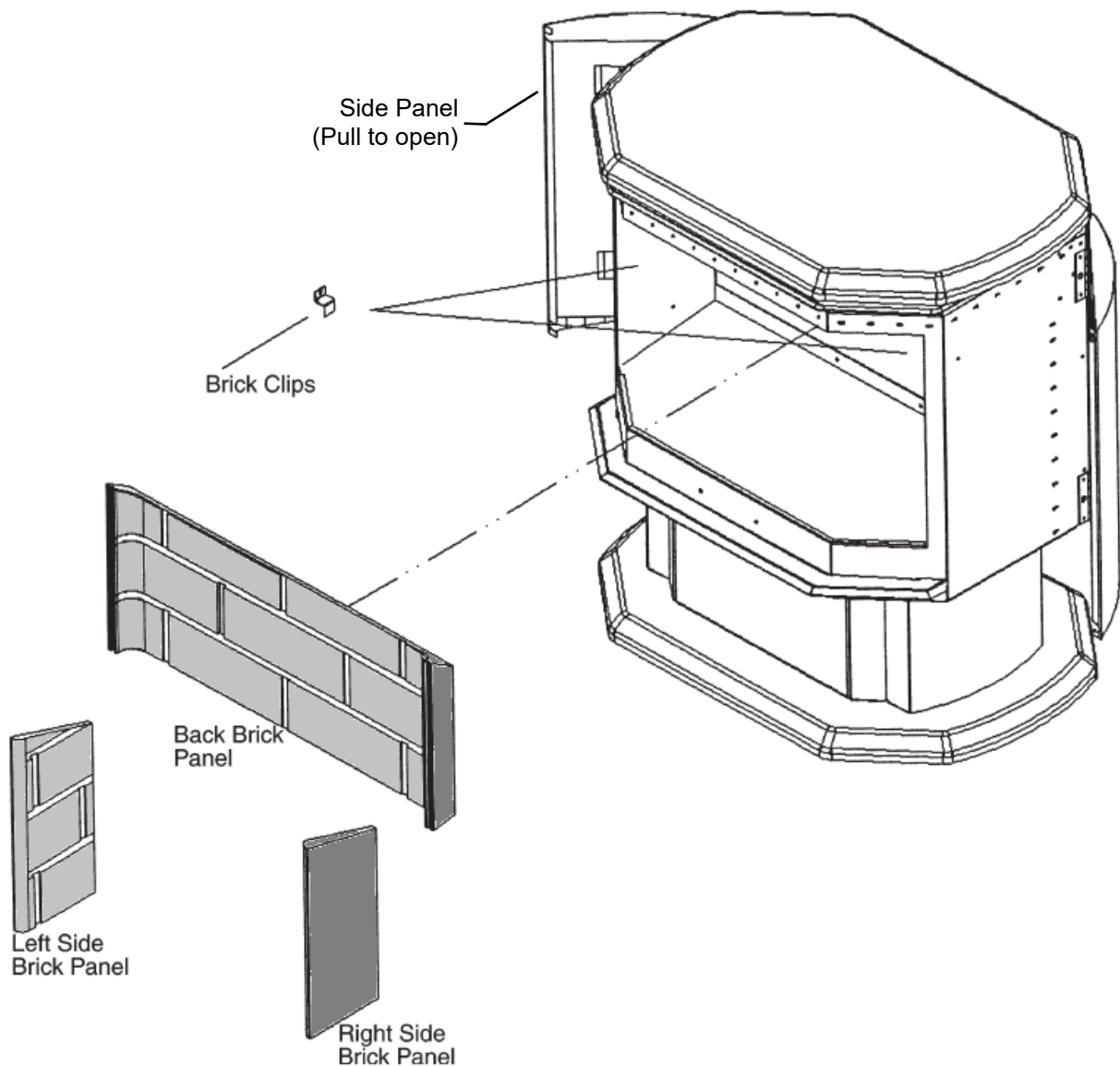
**NOTE:** Brick Liners must be installed before the Log Set.



### WARNING

Allow fireplace to cool completely before attempting to remove door or log set.

1. Open both left and right side panels by pulling outwards from the side of the unit.
2. Hold the Back Brick Panel with both hands. Tilt the top toward yourself and place directly against the back wall of the firebox. **NOTE: Take care not to damage the Pilot Assembly when placing the Back Brick Panel.**
3. Loosen both Brick Clips using a 1/4" nut driver. Swing the Brick Clips out of the way and position the Side Brick Panels against the Back Brick Panel along the sides of the firebox. Once in place, retighten the Brick Clips.
4. The Log Set and Front Door can now be installed.



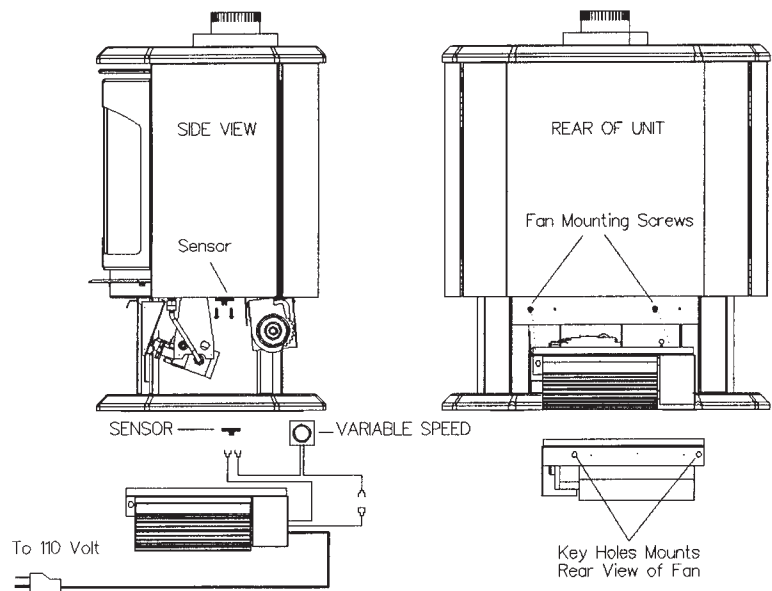


## OPTIONAL - F45FK FAN KIT INSTALLATION

### NOTE:

FOR EASE OF INSTALLATION THE FAN KIT SHOULD BE INSTALLED BEFORE THE STOVE IS PUT IN ITS FINAL POSITION.

### AUTOMATIC ON/OFF THERMOSTAT CONTROLLED FAN KIT (Part #F45FK)



1. Open the front access door where the piezo-igniter is located. Remove the two screws that hold the control panel in place, pull the control panel out towards you and install the variable speed control in the hole provided opposite the piezo-igniter.
2. Locate the two fan mounting screws in the rear of the unit as shown in the above diagram and place the key holes on the rear of the fan over the mounting screws and drop into position.
3. Connect the wires to the variable speed sensor and variable speed control as shown in the wiring diagram. Plug fan cord into 110 wall outlet.
4. Turn the switch on (clockwise). NOTE: The stove must now be installed and gas line attached before proceeding.
5. Turn the stove on. Once the sensor unit reaches operating temperature (in approximately 10 to 15 minutes) the fan will turn on. The fan can be switched off, if desired by turning the switch fully counter-clockwise.
6. Once the fan has started to turn it may be desirable to adjust the minimum fan speed. Tilt the control panel forward to access the rear of the variable speed switch, turn the variable speed switch to its minimum setting (fully clockwise). Use the set screw on the side of the variable speed control to increase or decrease the minimum fan speed. (It may be desirable to lower minimum fan speed to decrease the sound level created by the fan.) Reinstall the control panel.

### Electrical Services

All optional fan kits are equipped with a 120V, 60Hz blower.

Note: All electric connections are to be made in accordance with CSA Standard C22.1 - Canadian Electrical Code part I or with the National Electrical Code, ANSI/NFPA 70 (latest addition) and/or in accordance with local codes.



#### **WARNING:**

A qualified electrician must connect electrical wiring to junction outlet for built-in installation. **Follow all codes.**



#### **WARNING:** Electrical Grounding

Instructions - This appliance is equipped with a three - pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle.



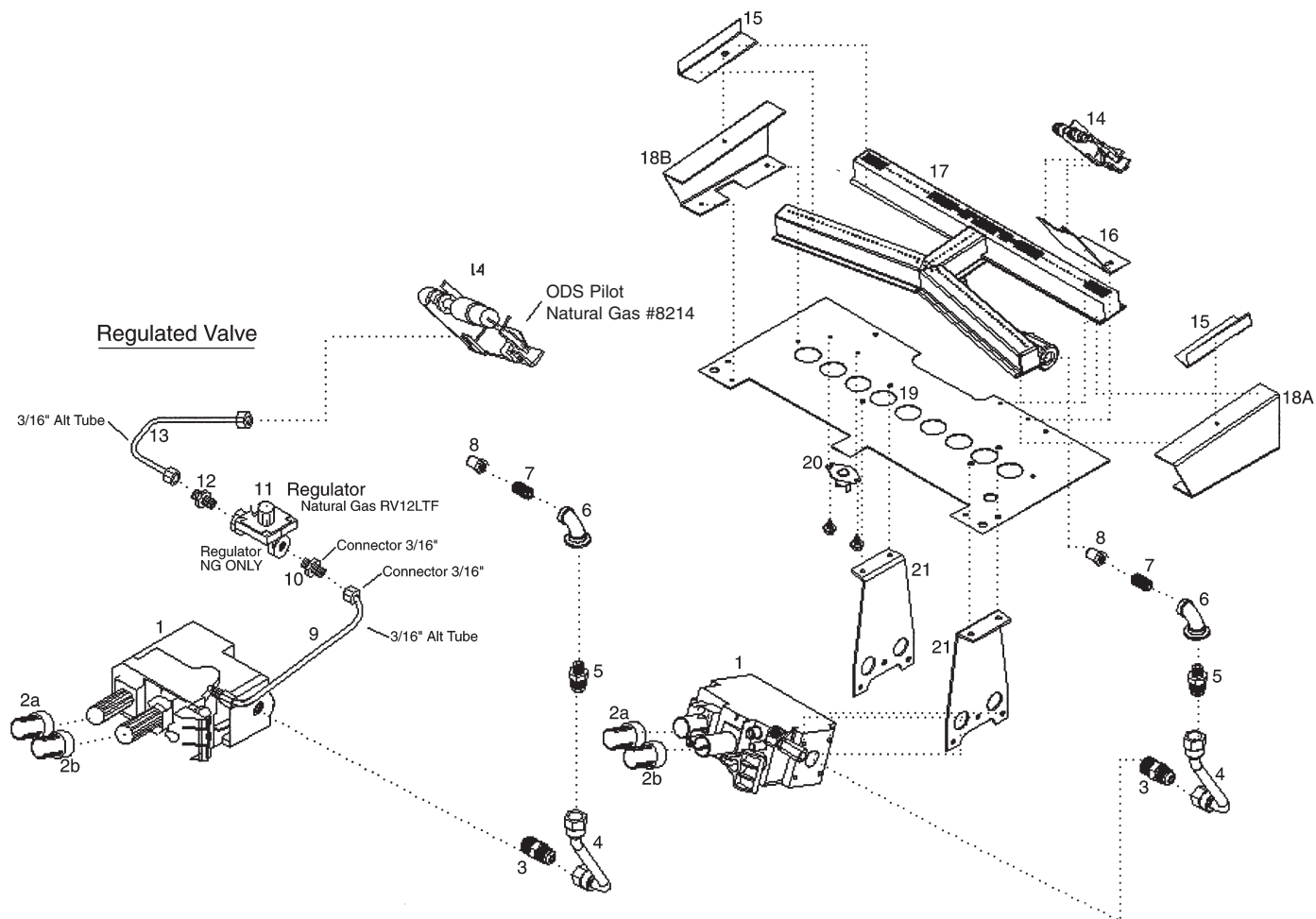
**WARNING:** Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation and servicing.

**Caution:** Should this fan require servicing, the power supply must be disconnected.

# ILLUSTRATED PARTS LIST

## FVF350 Parts and Assembly

Model: FVF350MVN



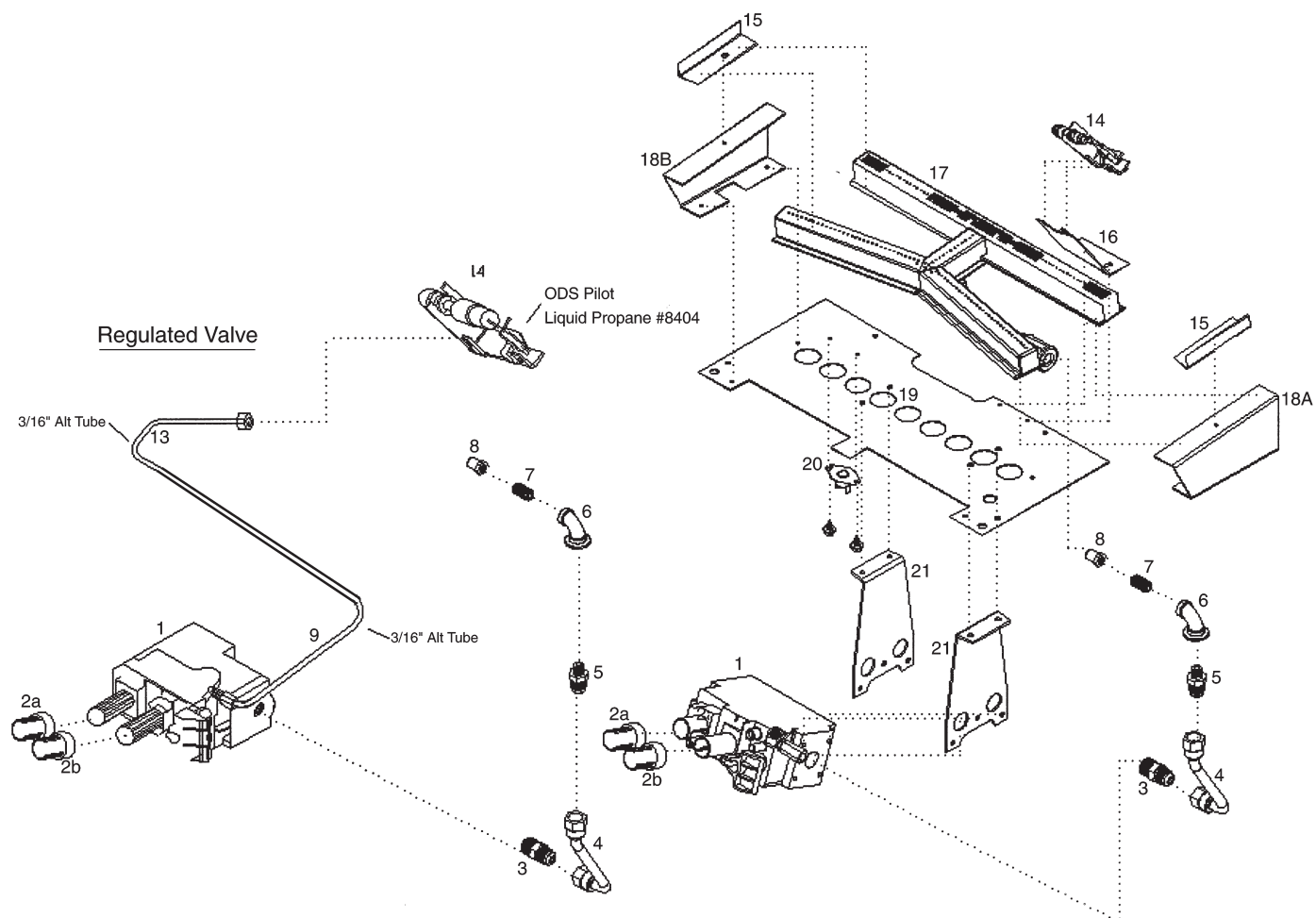
Reference Number	FVF350MVN	Description
1	33VF-P637SI	Valve - Millivolt Vent Free
2A	350-P217SI	Knob - Pilot/On/Off
2B	350-P218SI	Knob - Hi/Lo
3	4000-P963VE	Flare - .375 x .375
4	350-P3875D	Tube - .375 x 8
5	27FP-P904FF	Flare - .125 x .375
6	2000-213	Elbow 3/8
7	1000-253	Closed Nipple
8	1000-255	Orifice
9	33VF-P316VE	Alt Tubing - 3/16
10	33VF-P683VE	Connector-3/16
11	33VF-P245M	Regulator - Natural Gas Only

Reference Number	FVF350MVN	Description
12	33VF-P683VE	Connector - 3/16
13	33VF-P316VE	Alt Tubing - 3/16
14	33VF-P8214	ODS pilot - Millivolt
15	350-520	Burner Retainer
16	350-506	Pilot Bracket
17	350VF-200	Burner
18A	350-221	Burner Mount
18B	350-221R	Burner Mount
19	350-525	Bottom Pan
20	2000-080	Temperature Fan Disk
21	350-216	Valve Bracket

# ILLUSTRATED PARTS LIST Cont.

## FVF350 PARTS AND ASSEMBLY

Model: FVF350MVP



Reference Number	FVF350MVP	Description
1	33VF-P636SI	Valve - Millivolt Vent Free
2A	350-P217SI	Knob - Pilot/On/Off
2B	350-P218SI	Knob - Hi/Lo
3	4000-P963VE	Flare - .375 x .375
4	350-P3875D	Tube - .375 x 8
5	27FP-P904FF	Flare - .125 x .375
6	2000-213	Elbow 3/8
7	1000-253	Closed Nipple
8	1000-255	Orifice
9	33VF-P316VE	Alt Tubing - 3/16
10	N/A	Connector-3/16
11	N/A	Regulator - Natural Gas Only

Reference Number	FVF350MVP	Description
12	N/A	Connector - 3/16
13	N/A	Alt Tubing - 3/16
14	33VF-P8404	ODS pilot - Millivolt
15	350-520	Burner Retainer
16	350-506	Pilot Bracket
17	350VF-200	Burner
18A	350-221	Burner Mount
18B	350-221R	Burner Mount
19	350-525	Bottom Pan
20	2000-080	Temperature Fan Disk
21	350-216	Valve Bracket

## TROUBLESHOOTING



## WARNING

**NOTE:** all troubleshooting items are listed in order of operation.

Turn off and let cool before servicing. Only a qualified service person should service and repair heater.

### When igniter button is pressed, there is no spark at ODS/Pilot.

#### Possible Cause

1. igniter electrode positioned wrong.
2. igniter electrode is broken.
3. igniter electrode not connected to igniter cable.
4. igniter cable pinched or wet.
5. Piezo-igniter nut is loose.
6. Broken igniter cable.
7. Bad piezo-igniter.

#### Remedy

1. Replace igniter.
2. Replace igniter.
3. Reconnect igniter cable.
4. Free igniter cable if pinched by any metal or tubing. Keep igniter cable dry.
5. Tighten nut.
6. Replace igniter cable.
7. Replace piezo-igniter.

### Appliance produces unwanted odors.

#### Possible Cause

1. Appliance burning vapors from paint, hair spray, glues, etc.
2. Gas leak.

#### Remedy

1. Ventilate room. Stop using odor-causing products while heater is running
2. Locate and correct all leaks.

### Appliance shuts off in use.

#### Possible Cause

1. Not enough fresh air is available for ODS/pilot to operate.
2. Low line pressure.
3. ODS/pilot is partially clogged.

#### Remedy

1. Open window and/or door ventilation.
2. Contact local gas company.
3. Clean ODS/pilot.

### Gas odor even when control knob is in OFF position.

#### Possible Cause

1. Gas leak.
2. Control valve defective.

#### Remedy

1. Locate and correct all leaks.
2. Replace control valve.

### When igniter button is pressed, there is a spark at ODS/pilot, but no ignition.

#### Possible Cause

1. Gas supply turned off or manual shutoff valve closed.
2. Control knob not in PILOT position.
3. Control knob not pressed in while in PILOT position.
4. Air in gas lines when installed.
5. ODS/pilot is clogged.
6. Gas regulator setting is not correct.

#### Remedy

1. Turn on gas supply or open manual shutoff valve.
2. Turn control knob while in PILOT position.
3. Press control knob in while in PILOT position.
4. Continue holding down control knob. Repeat igniting operation until air is removed.
5. Replace ODS/pilot assembly or get it serviced.
6. Replace gas regulator.

### ODS/pilot lights, but flame goes out when control knob is released.

#### Possible Cause

1. Control knob not fully pressed in.
2. Control knob not pressed in long enough.
3. Manual shutoff valve not fully open.
4. Thermocouple connection loose at valve.

#### Remedy

1. Press control knob in fully.
2. After ODS/pilot lights, keep control knob pressed in for 30 seconds.
3. Fully open manual shutoff valve.
4. Hand tighten until snug, then tighten  $\frac{1}{4}$  turn more.



## TROUBLESHOOTING Cont.

5. Pilot flame not touching thermocouple, which allows thermocouple to cool, causing pilot flame to go out.  
Problem could be caused by one or both of the following:
  - A) Low gas pressure
  - B) Dirty or partially clogged ODS/pilot.
6. Thermocouple damaged.
7. Control valve damaged.
5. Contact local gas company.
6. Replace thermocouple
7. Replace control valve.

### **One or both burners do not light after ODS/pilot is lit.**

#### *Possible Cause*

1. Burner orifice is clogged.
2. Inlet pressure is too low.

#### *Remedy*

1. Clean burner or replace light burner orifice.
2. Contact qualified service person.

### **Delayed ignition of burner.**

#### *Possible Cause*

1. Manifold pressure is too low.
2. Burner orifice is clogged.

#### *Remedy*

1. Contact local gas company.
2. Clean burner or replace burner orifice.

### **Burner backfiring during combustion.**

#### *Possible Cause*

1. Burner orifice is clogged or damaged.
2. Burner is damaged.
3. Gas regulator is defective.

#### *Remedy*

1. Clean burner or replace burner orifice.
2. Replace burner.
3. Replace Gas regulator.

### **Slight smoke or odor during initial operation.**

#### *Possible Cause*

1. Vapors from paint or curing process of logs.

#### *Remedy*

1. Problem will stop after a few hours of operation. Run the heater with the damper open if you have one or open a window for the first few hours.

### **Log appears to smoke (after initial operation).**

#### *Possible Cause*

#### *Remedy*

1. Log heater is intended to be smokeless. Turn off heater and call qualified service person.

### **Heater produces a whistling noise when burner is lit.**

#### *Possible Cause*

#### *Remedy*

1. Turning control knob to HI position when burner is cold.
2. Air in gas line.
3. Dirty or partially clogged burner orifice.
1. Turn control knob to LO position and let warm up for a minute
2. Operate burner until air is removed from line. Have gas line checked by local gas company.
3. Clean burner or replace burner orifice.

### **No Gas to pilot.**

#### *Possible Cause*

#### *Remedy*

1. LP regulator shut down due to inlet pressure being too high
1. Verify LP tank regulator is installed and set at 11 to 13 inches w.c.
2. Replace LP regulator on heater.



## LIMITED LIFETIME WARRANTY

This Limited Lifetime Warranty applies only while the unit remains at the site of the original installation and only if the unit is installed inside the continental United States, Alaska, Hawaii, and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable installation and building codes and good trade practices.

### BASIC ONE YEAR WARRANTY

During the first year after installation of the appliance, we will provide a replacement for any component part of your unit found to be defective in materials or workmanship, including labour costs. Repair work requires prior approval by Kingsman, labour costs are based on a predetermined rate schedule and any repair work must be done through an authorized Kingsman dealer.

(Excluded Components: Accent Light Bulbs, Gasketing, Glass Fronts, and Paint)

### LIMITED LIFETIME WARRANTY

The heat exchanger, combustion chamber and burner of every Kingsman product excluding the Outdoor Firepit are warranted against materials or workmanship during the period the product is owned by the original owner. The part to be replaced must be returned to our distributor in exchange for the replacement part. Any labor, material, freight and/or handling charges associated with any repair or replacement pursuant to this Limited Lifetime Warranty will not be covered by this warranty.

### GENERAL TERMS

In lieu of providing a replacement part, we may, at our option, provide the distributor's component purchase price from us or a credit equal to the distributor's component purchase price from us toward the purchase of any new unit which we distribute. If a credit is given in lieu of a replacement part, the rating plate from the unit being replaced must be submitted on a warranty claim, and the unit being replaced must be made available to our distributor for disposition.

In establishing the date of installation for any purpose, including determination of the starting date for the term of this Limited Lifetime Warranty, reasonable proof of the original installation date must be presented\*, otherwise the effective date will be based upon the date of manufacture plus thirty (30) days.

We will not be responsible for and you, the user, will pay for: (a) damages caused by accident, abuse, negligence, misuse, riot, fire, flood, or Acts of God (b) damages caused by operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any other damaging chemicals (other than in a normal residential environment) (c) damages caused by any unauthorized alteration or repair of the unit affecting its stability or performance (d) damages caused by improper matching or application of the unit or the unit's components (e) damages caused by failing to provide proper maintenance and service to the unit (f) any expenses incurred for erecting, disconnecting or dismantling the unit (g) parts or supplies used in connection with service or maintenance (h) damage repairs, inoperation or inefficiency resulting from faulty installation or application (i) electricity or fuel costs or any increase in electricity or fuel cost whatsoever including additional or unusual use of supplemental electric heat.

We shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. We have not made and do not make any representation or warranty of fitness for a particular use or purpose, and there is no implied condition of fitness for a particular use or purpose. We make no express warranties except as stated in this Limited Lifetime Warranty. No one is authorized to change this Limited Lifetime Warranty or to create for us any other obligation or liability in connections with this unit. Any implied warranties shall last for one year after the original installation. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages or do not allow limitations on how long an implied warranty or condition lasts, so the above limitations or exclusions may not apply to you. The provisions of this limited warranty are in additions to and not a modification of or subtraction from any statutory warranties and other rights and remedies provided by law.

Save this certificate. It gives you specific legal rights, and you may also have other rights which may vary from state to state and province to province.

In the event your unit needs servicing, contact your dealer or contractor who installed or serviced your unit. When requesting service, please have the model and serial number from each unit readily available. If your dealer needs assistance, the distributor is available for support and we, in turn support the distributor's efforts.

Fill in the installation date and model and serial numbers of the unit in the space provided below and retain this limited warranty for your files.

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_ Date installed \_\_\_\_\_

Dealer or Contractor Name: \_\_\_\_\_

\*To receive advantage of your warranty, you must retain the original records that can establish the installation date of your unit.

**The Ultimate in Design, Engineering & Quality**